



CHARMANT

The CHARMANT Group is an international manufacturer of high-quality spectacle frames. We are characterised by absolute reliability, the highest quality awareness and excellent service. This commitment and this passion can be clearly felt in both our house brands and our licensed brands. Our products are sold in over 100 countries worldwide.

To strengthen our team in Willstätt/Strasbourg, we are looking for an
Application Manager ERP Microsoft Dynamics 365 (m/f/d)

Your tasks:

- Independent support of the ERP system Microsoft Dynamics 365 Business Central
- First level support for the ERP system and creation of tickets for second and third level support (Microsoft Business Partner)
- Contact person and coordinator (m/f/d) for incident and change management in terms of software validation according to ISO TR 80002-2
- Carrying out functional and process tests and their documentation
- Data analytics and reporting (Excel & PowerBI via PowerQuery, SQL, VBA)
- Advise and support for our departments in the context of procedural support and optimisation, new development and design of business processes in our European application landscape
- Independent support of the other software landscape (EDI TRC OneTime, Multiship, BC365 Apps, etc.)
- Coordination of external IT service providers
- Implementation and documentation of user training
- Procurement, setup, maintenance and upkeep of software and hardware solutions as well as licenses

Your profil:

- Completed training (IT specialist (m/f/d) for application development/system integration) or studies in IT/business informatics or a comparable qualification
- At least 3 years of professional experience and holding a comparable position would be an advantage
- Service orientation, adaptability and flexibility
- Conscientious and structured way of working
- Experience in project management
- High degree of independence, personal responsibility and reliability
- Very good knowledge in 2 of 3 languages, German, French and English, both spoken and written

Our offer:

- Permanent employment contract in a crisis-proof industry
- Interesting and varied tasks with the opportunity for professional development
- Comprehensive social benefits
- Hybrid working with the possibility of HO (after training)

Would you like to shape the future of CHARMANT?

Then send us in one file:

- ✓ Your letter of motivation
- ✓ Your CV
- ✓ Your earliest possible start date
- ✓ Your salary expectations

to Sandra Picaud, careers@charmant.de