

# CHARMANT

## *Press Release*

### **Logistic improvement and warehouse move**

We would like to take the opportunity to advise you of news regarding our move to a more enhanced logistics hub.

A central UK and European warehouse has been established to create synergies across our region and provide an improved logistics process as a UK and European company. Therefore, our warehousing and logistics operations will now be consolidated and located in the French-German border region in Willstätt, twenty minutes from Strasbourg.



To serve our products to partners, the warehouse facility will be supported by seventeen dedicated professionals.

This move, of course, requires a high level of coordination on our part; consequently, for a brief time period we will experience an interruption to provide delivery and logistics services. This will be kept to an absolute minimum and will run from **15<sup>th</sup> to 23<sup>rd</sup> November** when thereafter the new facilities will be fully functional for you.

During this period there may be some slight disruption to deliveries, but these will be reduced as far as possible to mitigate any potential impact on your business. The short-term relocation period will enable us to continue to move to a better future together and we kindly request your understanding should any issues arise.

Despite the move, the return process and address remain the same until further notice.

Our Customer Service team and Account Managers are at your disposal should you have any further queries on this subject.

Best regards,  
Satoshi Otsuki