

CHARMANT

Press Release

5th November 2021 – for immediate release

Location and warehouse move

To enhance the sustainable and modern business for both external and internal partners, CHARMANT UK are moving their location.

The company will close their current office **on December 9th at 5.30 pm** to begin the moving process and will **re-open at the new location at 9am on December 13th**.

During the move period the CHARMANT team will be available to answer phone calls and emails promptly.

Please find below the new contact information:

Charmant UK Co., Ltd

Spaces, 6th Floor
First Central 200
2 Lakeside Drive
London
NW10 7FQ

Phone Numbers: 020 8992 9222 or 020 8992 9911

Email:

Customer Support: sales@charmant.co.uk

Accounts Department: accountspayable@charmant.co.uk

Website: www.charmant.co.uk

The CHARMANT Group would also like to take the opportunity to advise you of news regarding the move to a more enhanced logistics hub:

A central UK and European warehouse has been established to create synergies across the regions and provide an improved logistics process as a UK and European company. Therefore, all warehousing and logistics operations will now be consolidated and located in the French-German border region in Willstätt, twenty minutes from Strasbourg.

To ensure a smooth transition and continued service the new warehouse facility will be supported by seventeen dedicated professionals.

This move, of course, requires a high level of coordination on the part of the CHARMANT Group; consequently, for a brief period there will be an interruption to provide delivery and logistics services. This will be kept to an absolute minimum and will run **from the 18th to the 30th November**, after which the new facilities will be fully functional.

During this period there may be some slight disruption to deliveries but this will be reduced as far as

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possible to mitigate any potential impact on the business activities of CHARMANT's partners. The short-term relocation period will enable the company to continue to move to a better future together and CHARMANT kindly requests its partners' understanding should any issues arise.

The Customer Service team and Account Managers will be happy to answer any further queries on this subject.



For more information please contact:

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